

## GRAND PRIX ENGINEERING (P) LTD.

**CUSTOMER FEED BACK**

Ref. No.: GP/CFB/GP-1235/

Date: 19/04/2011

Mr. Sandeep Kalantre  
 Project Manager  
 Toyo Engineering India Limited  
 Toyo House, L.B.S. Marg  
 Kanjurmarg (West), Mumbai – 400078

Dear Sir,

We refer to Purchase Order No. PRC/6278/P/AXHG014A Dt. 21.04.2010 for the supply of **SAMPLE COOLER** for **Haldia Petrochemicals Project, West Bengal.**

The above mentioned item was supplied against our Invoice No. 437 Dt. 24.07.2010.

We request you to kindly forward your comments on the following information to enable us to improve our product and services and continue to serve you effectively and efficiently.

For Grand Prix Engineering (P) Ltd.

*P.B.S.M.*

**Authorized Signatory**

PARAMETERS	RATING IN PERCENTAGE				
	Excellent (90 ~ 100 %)	Very Good (80 ~ 90 %)	Good (70 ~ 80 %)	Satisfactory (60 ~ 70 %)	Poor (< 60 %)
Quality of Product	✓				
Quality of Documents		✓			
Adherence to Schedule		✓			
Quality of Packaging		✓			
Human Relation	✓				
Promptness in queries	✓				
Recommendation for Improvement :					

Sign. : *Sandeep Kalantre*Name : Mr. Sandeep S. Kalantre, PM -HPLF ProjectDate : 13/02/2012