

GRAND PRIX ENGINEERING (P) LTD.

CUSTOMER FEEDBACK

Ref. No.: GP/CFB/GP-1121

Date: 10/01/2010

The Executive
Supply Chain Management
Hydrocarbon Mid & Down Stream
Larsen & Toubro Limited
L&T Knowledge City, SEZ (IT/ITES)
Ground Floor, West Tower
Near Waghodia Crossing
NH No.8, Vadodara - 390 010
Gujarat, INDIA

Kind Attn.: Mr. Krunal Shah

Dear Sir,

We refer to your Purchase Order No. HARP/45000-58000/KJS Dt. 25.08.2008 for the supply of Feed Coalescer.

The above mentioned item was supplied against our Invoice No. 108 Dt. 04.05.2009.

We request you to kindly forward your comments on the following information to enable us to improve our product and services and continue to serve you effectively and efficiently.

For Grand Prix Engineering (P) Ltd.

B. Shah
Authorized Signatory

PARAMETERS	RATING IN PERCENTAGE				
	Excellent (90 ~ 100 %)	Very Good (80 ~ 90 %)	Good (70 ~ 80 %)	Satisfactory (60 ~ 70 %)	Poor (< 60 %)
Quality of Product		✓			
Quality of Documents	✓				
Adherence to Schedule				✓	
Quality of Packaging		✓			
Human Relation	✓				
Promptness in queries		✓			
Recommendation for Improvement :					

Sign. :

Name :

Date :

Krunal Shah
Krunal Shah
21/01/10

Y

98%