

## GRAND PRIX ENGINEERING (P) LTD.

CUSTOMER FEED BACK

Ref. No.: GP/CFB/GP-1255/

Date: Feb. 20, 2012

The Manager – Operations  
 Hindustan Petroleum Corporation Limited  
 Mumbai Pune Solapur Pipeline  
 Arbor Acres Road  
 Talegaon Dabhade, Taluka Maval  
 District – Pune - 410507

Kind Attn: - Mr. P.K. Shukla (Tel. 02144-22784/849)


Dear Sir,

We refer to your Purchase Order No. 10000077-OQ-10002 Dt. 25.06.2010 for the supply of **HORIZONTAL TYPE BASKET FILTER** for **MPSPLO – Talegaon Booster Station Project**.

The above mentioned item was supplied against our Invoice No. 479.

We request you to kindly forward your comments on the following information to enable us to improve our product and services and continue to serve you effectively and efficiently.

For Grand Prix Engineering (P) Ltd.

  
 Authorized Signatory

PARAMETERS	RATING IN PERCENTAGE				
	Excellent (90 ~ 100 %)	Very Good (80 ~ 90 %)	Good (70 ~ 80 %)	Satisfactory (60 ~ 70 %)	Poor ( < 60 %)
Quality of Product		✓			
Quality of Documents		✓			
Adherence to Schedule			✓		
Quality of Packaging		✓			
Human Relation	✓				
Promptness in queries		✓			
Recommendation for Improvement : <i>Adherence to Delivery Schedule</i>					

Sign. :

Name : P. K. Shukla / P N L Mohan

Date : 20/03/12