

CUSTOMER FEEDBACK

Ref. No.: GP/CFB/GP-1032

Date: 21/10/2008

M/s. Escorts Limited
Electrical Products Deptt.
Plot No. 97, Sector - 6
Faridabad

Kind Attn.: Mr. G.S. Johar / Mr. C.N. Chaubey

Phone No. 2241823

Dear Sir,

We refer to your Purchase Order No. ED 70119 Dt. 02.11.07 for the supply of Vessel for 605 KW Heating Unit.

The above mentioned items were supplied against our Invoice No. 319 Dt. 12.02.08.

You are therefore requested to kindly forward your comments on the following information to enable us to improve our product and services and continue to serve you effectively and efficiently.

For Grand Prix Engineering (P) Ltd.

[Handwritten Signature]

Authorized Signatory

PARAMETERS	RATING IN PERCENTAGE				
	Excellent (90 ~ 100 %)	Very Good (80 ~ 90 %)	Good (70 ~ 80 %)	Satisfactory (60 ~ 70 %)	Poor (< 60 %)
Quality of Product			✓		
Quality of Documents			✓		
Adherence to Schedule			✓		
Quality of Packaging			✓		
Human Relation		✓			
Promptness in queries			✓		
Recommendation for Improvement :					

Sign. : *[Handwritten Signature]*

Name : C. N. CHAUBHEY

Date : 29.01.09.

