

GRAND PRIX ENGINEERING (P) LTD.

CUSTOMER FEED BACK

Ref. No.: GP/CFB/GP-1186/

Date: 19/04/2011

The Project Manager
 VDBPL Project of GAIL
 Engineers (India) Limited
 Engineers (India) Bhavan
 1, Bhikaiji Cama Place
 R.K. Puram, New Delhi - 110066

Dear Sir,

We refer to your Purchase Order No. GAIL/ND/C&P/PROJ/CART-FIL/VDPL/08-49/63 Dt. 06.10.09 for the supply of CARTRIDGE FILTER for VIJAIPUR - DADRI - BAWANA PIPELINE (VDBPL) PROJECT OF GAIL.

The above mentioned item was supplied against our Invoice No. 384, 385, 403, 404 & 405.

We request you to kindly forward your comments on the following information to enable us to improve our product and services and continue to serve you effectively and efficiently.

For Grand Prix Engineering (P) Ltd.

PR

Authorized Signatory

PARAMETERS	RATING IN PERCENTAGE				
	Excellent (90 ~ 100 %)	Very Good (80 ~ 90 %)	Good (70 ~ 80 %)	Satisfactory (60 ~ 70 %)	Poor (< 60 %)
Quality of Product	✓				
Quality of Documents		✓			
Adherence to Schedule	✓				
Quality of Packaging		✓			
Human Relation		✓			
Promptness in queries		✓			
Recommendation for Improvement : <i>In drawing submission.</i>					

Sign. : *[Signature]*
 Name : *John Topno*, GAIL (I) Ltd.
 Date : *3/05/2011*