

**GRAND PRIX ENGINEERING (P) LTD.**  
**CUSTOMER FEEDBACK**

Ref. No.: GP/CPB/GP-1160

Date: 18/01/2010

The Dy. Manager (Purchase)  
Bharat Pump and Compressors Ltd.  
Nahit - 211 010, Allahabad, (U.P)

Knd Attn: Mr. S. Chatterjee

Dear Sir,

We refer to your Purchase Order No. 404-10430801-04 Dt. 12.04.2009 & Amdt. Dt. 17.07.09 for the supply of VOLUME BOTTLE.

The above mentioned item was supplied against our Invoice No. 330 Dated 23.12.2009.

We request you to kindly forward your comments on the following information to enable us to improve our product and services and continue to serve you effectively and efficiently.

For Grand Prix Engineering (P) Ltd.

S. Chatterjee  
Authorized Signatory

PARAMETERS	RATING IN PERCENTAGE				
	Excellent (90 ~ 100 %)	Very Good (80 ~ 89 %)	Good (70 ~ 79 %)	Satisfactory (60 ~ 69 %)	Poor (< 60 %)
Quality of Product	—	85	—	—	—
Quality of Documents	90	—	—	—	—
Adherence to Schedule	90	—	—	—	—
Quality of Packaging	—	85	—	—	—
Human Relation	90	—	—	—	—
Promptness in queries	90	—	—	—	—
Recommendation for improvement:					

Sign: [Signature]  
Name: S. CHATTERJEE  
Date: 18.01.2010

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