

## Grand Prix Fab (P) Ltd.

CUSTOMER FEEDBACK

Ref. No.: GP/CFB/GP-972J

Date: 30.04.2007

Dy. Manager (Procurement)  
M/s. Bharat Petroleum Corporation Limited  
Mahul Refinery  
Mahul, Mumbai - 400074

Kind Attn: Mr. H.P. Panchal


Dear Sir,

We refer to your Purchase Order No. 4501730039 Dt. 28.11.2006 for the supply of **Spare Filter Elements**.

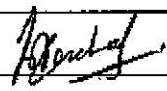
The above mentioned item was supplied against our Invoice No. 163 Dated 13.01.2007.

You are therefore requested to kindly forward your comments on the following information to enable us to improve our product and services and continue to serve you effectively and efficiently.

For Grand Prix Fab (P) Ltd.

  
Authorized Signatory

PARAMETERS	RATING IN PERCENTAGE				
	Excellent (90 ~ 100 %)	Very Good (80 ~ 90 %)	Good (70 ~ 80 %)	Satisfactory (60 ~ 70 %)	Poor (< 60 %)
Quality of Product		✓			
Quality of Documents		✓			
Adherence to Schedule			✓		
Quality of Packaging		✓			
Human Relation	✓				
Promptness in queries		✓			
Recommendation for Improvement : <i>NIL</i>					

Sign. : Name : *H.P. Panchal*Date : *02/5/2007*

**HP PANCHAL**  
DY. MANAGER PROCUREMENT  
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